

# USA One Stop

At the University of South Alabama, there's a shortcut for students with questions about everything from financial aid to academic resources to campus activities. It is called One Stop it makes problem-solving more convenient so students can focus on school and make the most of their college experience.

Whether you are getting a head start on planning for college, want to know more about your financial aid options, are a current student who needs assistance paying a bill, locating a transcript, or finding a job, the USA One Stop provides access to Academic, Campus, and Financial resources all in one location. On the One Stop website, there are specific links for all sorts of task.

The USA One Stop is staffed with a combination of professional student support advocates and a team of cross-trained student assistants. If you cannot find what you need online, or simply want to speak with someone in person, contact our team today – we are here to assist. If you've got questions, we've got answers.

One Stop is your go-to for assistance with resources and support services across USA. This is your experience; we are here to connect you!

You can reach us by calling 251-341-4USA, visiting us in Meisler Hall, emailing us at [onestop@southalabama.edu](mailto:onestop@southalabama.edu), or live chatting us at [www.southalabama.edu/onestop](http://www.southalabama.edu/onestop).

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## South CARES

South CARES is USA's Collaborative Access, Resources, and Emergency Support program. At South, we are committed to your success and stand ready to support you in navigating your journey in whatever that includes.

The South CARES team was established to support students when unexpected challenges rise and may impact your ability to be successful. Our team can provide guidance and connect you to the resources necessary to flourish in your academic pursuit. This includes short term financial hardship, money management programs, a one-on-one resource connection.

You can reach our team by calling us at 251-341-4USA, emailing us at [southcares@southalabama.edu](mailto:southcares@southalabama.edu), or visiting our portal.

The South CARES portal will allow you to connect with us by submitting an online request for contact, securely. By giving us a little information about your situation we can match you with a Student Aid Advocate, who can help identify resources and programming for your specific need.